



## SERVICE HOTLINE

Johannesburg  
Stock Exchange

Tel: +27 11 520 7000

[www.jse.co.za](http://www.jse.co.za)

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### UPDATE ON IMPLEMENTATION OF SECURITY CERTIFICATE FOR JSE IDP SERVER

We wrote to you on Friday, 23 December 2016 advising of the need to renew the security certificate on the Information Delivery Portal (IDP). The date of implementation communicated was Friday, 27 January 2017.

The actual date of implementation was in fact Thursday, 26 January 2017 and was inadvertently incorrectly communicated to be Friday, 27 January 2017.

We are aware that this issue may have impacted your automated processes and apologise for the inconvenience caused. We will investigate the circumstances leading to the communication of the incorrect date and implement steps in the process to improve our communication.

#### Market / Service:

Information Delivery Portal (IDP)

#### Environment(s):

Production

#### Additional Information:

If you have any queries about this announcement, please contact +27 11 520 7777 or [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

#### Issued By:

Neil Vendeiro  
Head: Market Data Projects  
Information Services